

Electronic key management helps improve resident safety and staff efficiency

Anderson Center for Autism

- Residential healthcare facility in Staatsburg, NY
- 100-acre property
- 900+ staff
- 70+ keys managed with two Traka Touch S cabinets and TrakaWEB

Staffing shortages paired with a manual key control process resulted in a lack of oversight, operational delays, and increased risk to residents.

Daily Challenges

Anderson Center for Autism relied on manual processes to distribute facility keys to staff across various shifts each day. Even with over 900 employees, they were experiencing a staffing shortage, which meant employees would often need to acquire keys without the administrative oversight required to control, monitor or document key access. This resulted in delays from trying to locate lost or misplaced keys, and unnecessary key duplication exposing the facility to potential security risks.

To address these challenges proactively, Anderson Center realized the need for a centralized key management solution capable of efficiently monitoring and restricting unauthorized access to improve security measures and streamline critical key issuance processes.



The Solution

The obstacles Anderson Center faced underscored the need for a dependable, electronic key control solution, and after diligent research, the center chose Traka as a transformative addition to their operations.

With two **Traka Touch Pro S** cabinets and **TrakaWEB** administration software, they could effortlessly manage approximately 70 keys while gaining unparalleled control and accountability. The secure and automated process for distributing keys to employees, along with customizable controls and auditing, meant that staffing shortages would no longer affect their ability to efficiently and effectively manage key access.

"We decided to proceed, and we felt that whatever the price was for the box, it was well worth it to have control over the keys."

- Robert Jordan

- Curfews help actively monitor the status of specific keys at shift startup times
- Alerts were configured for classified access keys, increasing security and visibility for more sensitive items
- System provides enhanced management of vehicle keys, with tracking and logging of vehicle information such as repair needs and fuel levels



The Results

Upon consultation, the Anderson Center was convinced the Traka solution would enhance their operations by eliminating manual tracking, offering an unprecedented level of accountability, and ensuring maximum security.

The client is impressed with the system's performance and has gained newfound confidence in their operations with regained control and 24/7 visibility over key activity. With the importance of safeguarding their residents, staff, vehicles, and facility, the Anderson Center is now experiencing real benefits to operations across multiple departments.